

Throughout this document and the Hire Agreement the word “You” or “Your” refers to the Hirer and/or any Authorised Driver of the Hired Vehicle.

Booking a Van

To make a booking the Hirer must complete and sign a Bandit Transit Booking Confirmation form and return it to Bandit Transit by fax or by email. You must also pay a deposit of \$2,000.00 (+GST) incurred as the Damage Liability Fee (DLF). This DLF will be refunded within 14 days after the end of the Hire Period if the Vehicle is returned in the same condition as issued and no other fees or charges as determined by Bandit Transit are outstanding. Before booking please read the Hire Agreement found on the Bandit Transit website: www.bandittransit.com.au which sets out the terms and conditions of Hire.

The Hire Agreement

The Hire Agreement is in two parts – Part A and Part B - and must be complied with at all times. Prior to pick-up of the Vehicle the Hirer and any Authorised Driver must have read and signed the Hire Agreement. Please Note: Failure to comply with the terms and conditions of the Hire Agreement will have serious consequences, including losing insurance cover.

Hirer and Authorised Driver Liability

The Hirer and any Authorised Driver are bound by all terms and conditions of the Hire Agreement. This includes being responsible for any loss or damage to the Vehicle (subject to the Hire Agreement) and ensuring no one else takes control of the Vehicle. The only people who may drive the hired Vehicle are the Hirer and any Authorised Driver.

Please Note: The Hirer and Authorised Drivers are jointly and severally responsible under the Hire Agreement.

Driver Age

The minimum age required to drive the hired Vehicle is 25.

Drivers License

A valid licence of the Hirer and any Authorised Driver must be produced and sighted by an authorised Bandit Transit representative before the Hire. A copy of the licence will be retained by Bandit Transit.

All licences must be valid, current, unrestricted motor vehicle driver's license for the particular class of Vehicle hired (learner permits and provisional or probationary licenses are not acceptable).

Note: It is a requirement of the Hire Agreement that You must not have, within the three years prior to the start of the Hire Period as shown on Part A of the Hire Agreement, been convicted of an offence relating to driving a Vehicle:

- (i) under the influence of alcohol or drugs; or
- (ii) with a blood alcohol level over any legal limit.

Vehicle Capacity and Fitness to Drive

Under no circumstances are You permitted to carry more passengers or load than the Vehicle Hired is designed to carry. To do so will breach the Hire Agreement. The Gross Vehicle Mass (GVM) and number of seatbelts (and passengers) is indicated on the front of Part A of the Hire Agreement. The Gross Vehicle Mass (GVM) is the maximum legal laden weight of the Vehicle. Luggage capacity where shown is an indication only and Bandit Transit will not be responsible should you be unable to fit your entire load into the Vehicle. It is Your responsibility to choose a journey that is within your capabilities.

Insurance

You will be covered by Bandit's insurance but it is limited and conditional. Any insurance Cover is subject to compliance with the Hire Agreement. Breach of the Hire Agreement renders You without insurance. There are additional instances and events where there is no insurance cover available and you MUST read the Hire Agreement. These include (and please refer to the Hire Agreement for a full list) three categories of damage and/or loss for which You must take FULL financial responsibility. They are:

1. Overhead damage

Overhead damage to the roof and/or sides of the Vehicle body or tray. Inattention to overhead projections, bridges and similar are the main causes of this type of damage. Boom gates in car parks and at hotels can seriously damage cars and drivers unused to the height of people-movers should take extra care. Height is displayed in the Vehicle.

2. Water damage

Bandit Transit Vehicles are not to be driven through floods, creeks or rivers or used where water damage is likely to occur. Driving through any flood or water-course can be extremely dangerous and will almost always result in substantial damage to the Vehicle.

3. Underbody damage

Underbody damage occurring to exhaust systems, suspension and body/chassis components can be caused by carelessly driving over gutters or kerbs or travelling along poor quality roads at excessive speed. No Bandit Transit Vehicle may be driven on unsealed roads.

Irrespective of how overhead, water or underbody damage or loss is caused, it is Your full financial responsibility.

Vehicle Details and Condition Report

On collection of the Vehicle a Bandit representative will provide you with a Vehicle Details and Condition Report.

The Report will state the condition of the Vehicle with regard to prior damage, cleanliness, effective working capabilities of the Entertainment Equipment and Satellite Navigation, and other aspects of the Vehicle pertinent to the release and expected return condition of the Vehicle.

The Report will also detail the height, length, and the Gross Vehicle Mass (maximum legal weight) of the Vehicle.

You will need to read, understand, and sign this Vehicle Details and Condition Report before the Vehicle is collected.

Breakdown/Recovery

In the event of a breakdown or accident You must notify Bandit Transit immediately. The Vehicle is covered by NRMA's 24 hour Roadside Assist program. Details of the coverage, including NRMA contact information can be found in the Vehicle. Please Note: You must not affect any repairs to the Vehicle during the Hire without specific authorisation from Bandit Transit.

Availability of Vehicles

Every effort will be made to supply the Vehicle requested. However, Bandit Transit reserves the right to substitute a similar Vehicle should it be necessary. Bandit Transit reserves the right to cancel a Hire at any time due to unforeseen circumstances, i.e. Vehicle damage or break down and will not be responsible for any loss which may follow.

Payment Information

The Hire Charge is the daily rate times the number of days in the Hire Period. A deposit of \$2,000.00 (+GST) is incurred as the Damage Liability Fee (DLF) and to confirm the booking. The DLF is incurred as a deposit against cancellation, damage or loss to the Vehicle (this includes the Vehicle's parts, components and accessories - interior and exterior) as well as any other fees and charges which may be incurred hiring the Vehicle. The DLF may be payable for each single event or incident. The DLF will be returned 14 days after the end of the Hire Period if the Vehicle is returned without damage and in the same condition in which it was received by the You. If there is damage to the Vehicle (including criminal damage), the DLF will be held in reserve until the cost of damage is ascertained (by a repair service contracted by Bandit Transit). At such time, the actual cost of the repair will be retained by Bandit Transit, subject to the Hire Agreement and any remaining balance will be returned to the Hirer. Please be aware that should the Vehicle be rendered unavailable for subsequent Hire due to damage or loss incurred during Your Hire Period, You will be charged a per day loss of usage Fee based on 75% of the daily Hire rate. Note: Bandit Transit (at its sole discretion) may charge the amount(s) due to the credit card number provided on Part A of the Hire Agreement without notice. Please refer to the Hire Agreement for costs and procedures if You fail to pay any charges or fees that become due under the terms of the Hire Agreement.

Fees and Charges

There are a number of fees and charges set out in the Hire Agreement which are payable on demand (at Bandit Transit's sole discretion) according to the terms of the Hire Agreement. All Hire fees and charges are subject to GST. To administer those fees and/or charges Bandit Transit may apply an Administration Fee of \$50 for the handling or processing of each and any fee or charge incurred by You during the Hire Period.

Payment Methods

Prior to and on collection of the Vehicle required payments may be made by cash, bank transfer, bank draft, personal or business cheque or by a prearranged corporate account. All amounts must clear before the start of the Hire Period. We also accept all major credit cards and debit cards.

Please Note: Under the Hire Agreement credit card details are required on Part A and all further costs associated to the Hire which arise after collection of the Vehicle under the Hire Agreement will be charged to the card provided unless Bandit Transit agrees in writing to another method of payment.

Hire Period

One day is from 10am until 10am the next day unless prearranged and confirmed in writing by Bandit Transit. The Vehicle is hired and charged at a "daily rate" according to those times. The minimum charge is one (1) day.

Return Policy & Late Fee

Vehicles returned up to two hours late will incur an extra ½ day's Hire Charge as a Late Fee. Vehicles returned more than two hours late (after 12 Noon) will be subject to a whole extra days Hire Charge as a Late Fee. You will also be charged for any loss of Hire Bandit Transit incurs due to the lateness unless prearranged and confirmed in writing by Bandit Transit.

Early Returns

There will be no refunds given for the early return of any Vehicle once the Vehicle has been collected.

Reduction of Hire Period

If you wish to reduce the Hire Period after confirming booking but before the Vehicle is collected, that period will be treated under the conditions found in our cancellation policy elsewhere in this document.

Extension of Hire Period

If you wish to extend the Hire Period, you must contact Bandit Transit before the end of the original Hire Period and Bandit Transit will try to accommodate your request. Any extensions must be agreed in writing and paid in advance.

After Hours - Pick Up or Drop Off

An After Hours Fee of \$100 will apply to both after hours pick up and drop off, which maybe made by prior written arrangement ONLY. If both pick-up and drop-off are out of office hours (9am to 6pm) a Fee of \$200 will apply.

Location of Vehicle - Pick Up or Drop Off

By prior written arrangement with Bandit Transit there may be pick up and drop off to locations other than Bandit Transit's location. A Drop Fee will be charged depending on location and Hire Period duration.

Sydney Metro pick up or drop off "Drop Fees" – (any Hire Period)

- Airport - \$75.
- Within 20km Radius from CBD - \$100
- Outside Sydney Metro and NSW regional - POA.

Brisbane and Melbourne cities

- For Hire Periods of less than 23 Days a \$550 Drop Fee will be incurred to both the pick up and/or drop off of the Vehicle.
- For Hire Periods of 23 Days or longer a one off \$550 Drop Fee will be incurred for pick up and/or drop off of the Vehicle.

This service is not available in other capital cities or outside NSW.

Cancellation

For Hires cancelled between 14 and 8 days of the first day of the Hire Period, 50% of the Hire Charge is forfeited and deducted from the \$2000.00 (+GST) deposit. For Hires cancelled between 7 and 2 days of the first day of the Hire Period, 100% of the Hire Charge is forfeited and deducted from the \$2000.00 (+GST) deposit. For Hires cancelled within 48 hours of the first day of the Hire Period the full deposit of \$2000.00 (+GST) is forfeited.

Oil/Water/Tyres

You are responsible for maintaining all the appropriate levels for fluids in the Vehicle during the Hire Period: ie fuel, water, oil. You will be liable for the costs associated with any loss or damage caused to the Vehicle (subject to the Hire Agreement) if these are not maintained.

You are also responsible and must pay to rectify any tyre or wheel damage incurred during the Hire.

Fuel Policy

Unless otherwise noted, the Vehicle is to be returned with a FULL tank of Diesel fuel. If the Vehicle is returned with less fuel than it had when You Hired it You must pay the Refuelling Fee and this may include an Administrative Fee. The Refuelling will be calculated in increments of 1/4 of a Tank. A full Tank is calculated at 75 Litres.

Mechanical Damage

If the engine, gearbox, or drive train of the of the Vehicle is damaged or destroyed during the Hire and the damage is a result of Your negligence or misuse as determined by Bandit You will be responsible for the full cost of repairing the damage or a replacement of damaged parts.

Vehicle Condition - Interior

Eating and drinking in the Vehicle is permitted. However, please remove all packaging from the Vehicle and keep the Vehicle clean at all times.

Cleaning

A Cleaning Fee of \$80 will be incurred if the Vehicle is not returned in the clean and appropriate state in which it was delivered. (For instance littered with bottles, packaging, waste food, etc.)

A Cleaning Fee of \$200 will be incurred for any Vehicle returned that requires excessive cleaning resulting from misuse or disrespect of the Vehicle. (For instance mud, dirt, vomit, garbage, food and beverage stains etc.)

Smoking Policy

Under no circumstances is smoking permitted inside the Vehicle. Evidence of smoking will incur a Smoke Cleaning Fee of \$500.

Tolls

You are responsible for payment of any Tolls incurred by Your use of the Vehicle during the Hire Period. In the event that You fail to pay Toll charges You incur Bandit may elect to either pass Your details onto the relevant authority for direct collection or charge the costs incurred from the credit card provided. In either instance You will be charged an Administration Fee.

Entertainment Equipment: CD Player/PA Microphone/Screen/TV(s)/ Sat Nav and DVD/Playstation.

You are responsible for all of the Entertainment Equipment and the Sat Nav while the Vehicle is in Your Possession.

If any of the these items are returned damaged or are stolen during the course of the Hire, You are responsible for their full repair and/or replacement costs plus the repair of any damage caused to the Vehicle during robbery.

Please Note: Entertainment Equipment is supplied free of charge as a courtesy. If for any reason items do not work Bandit Transit will not be held responsible in any way.